

Ivor Searle Diesel Particulate Filter (DPF) Cleaning Request

Date:

Garage / Customer Details

DPF Collection & Return Address

	Contact Name	
	Tel Number	
	Fax Number	
	Contact E-Mail	

Vehicle Details

Reg Number		Make		Model	
Year		Engine Size		Mileage	

Customer Checks

There are no rattles when shake DPF	<input type="checkbox"/>	I have taped up the ports and inlet / outlet of the DPF	<input type="checkbox"/>	Removed all sensors & pipes if possible	<input type="checkbox"/>
No major damage to DPF	<input type="checkbox"/>	DPF does not have black soot deposits at both ends	<input type="checkbox"/>	No oil or chemicals leaking from DPF	<input type="checkbox"/>

**** A full emissions diagnostic check should be carried out on all emissions related parts before cleaning or renewal of any DPF. In most cases, the DPF is not the root cause of the problem ****

Important Information

We aim to provide our customers with an outstanding service and will make every effort to clean your filter. The success rates for cleaning DPFs using the Patented "Flash Cleaning™ Technology is extremely high. We can usually clean more than 99% of all filters we receive. This regeneration process achieves 98% of the original new condition with certified results. However, we cannot guarantee that we will be able to clean your filter successfully. Passenger cars & LCV only – please remove all sensors and pipes if possible. Ivor Searle cannot be held responsible if these are lost or damaged. Filters that should not be cleaned: Filters coated in oil, filters with severe damage to the casing or pipes, filters with soot at both ends, filters that have melted or cracked during use. If in doubt please call Ivor Searle on 0800 9174703

Terms & Conditions

Ivor Searle Limited will use all reasonable endeavours to refurbish the DPFs provided by our customers. However, Ivor Searle Limited cannot guarantee that any individual DPF will be refurbished successfully. In addition, Ivor Searle Limited cannot guarantee that the performance of the DPF (or associated vehicle) will pass any particular emissions tests after cleaning or the amount of time that the filter will remain clean or the lifetime of the filter. If a DPF becomes clogged (e.g. vehicle diagnostic warning light is illuminated) within 12 months as a result of inadequate cleaning by Ivor Searle Limited, then Ivor Searle Limited will arrange for and carry out a further clean on this part free of charge but only applicable to the vehicle to which it was fitted. This will include collection and delivery of the DPF but not removal and refitting of the DPF. As a test "pass" certificate will be issued with all successfully cleaned DPF's no warranty claim for labour time refitting or removing the unit will be entertained. **Ivor Searle standard terms and conditions of supply will apply, a copy of which is available free of charge upon request.**

Ivor Searle Limited will be responsible for any damage to the DPF arising as a result of negligence or careless treatment by Ivor Searle Limited employees. However, Ivor Searle Limited will not be responsible for any damage to the DPF that arises during the cleaning process itself.

*******IMPORTANT NOTICE :- TRANSPORT AND PACKAGING*******

It is the responsibility of the customer to ensure that all DPFs are adequately and securely wrapped and packaged to avoid any damage which may occur in transit. All sensors fitted to or plugged into the DPF where possible should be removed or if this proves difficult to ensure they are suitably protected. Any outbound damage to customers DPF's which may occur in transit will not be covered by this warranty agreement.

This warranty agreement does not affect the customer's statutory rights.....

Please package the DPF and fax or e-mail back to Ivor Searle Ltd who will then arrange collection of the DPF (01353 727668) / fleetsolutions@ivorsearle.co.uk

Date Cleaned	
Ivor Searle Job No.	
Ivor Searle Invoice Number	

Customer Signature	
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