

# Service record

**Failure to abide by the servicing conditions may invalidate a warranty claim.**

## 500 mile engine service

We confirm that the 500 miles service has been completed on Engine Number

R.....as recommended by the engine remanufacturer.

Date.....Recorded mileage .....

Garage.....

Next service due at.....

Signature.....

Garage stamp:

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## 2nd service

We confirm that the service has been completed on Engine Number

R.....as recommended by the engine remanufacturer.

Date.....Recorded mileage .....

Garage.....

Next service due at.....

Signature.....

Garage stamp:

### 3rd service

We confirm that the service has been completed on Engine Number

R.....as recommended by the engine remanufacturer.

Date.....Recorded mileage.....

Garage.....

Next service due at.....

Signature.....

Garage stamp:

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### 4th service

We confirm that the service has been completed on Engine Number

R.....as recommended by the engine remanufacturer.

Date.....Recorded mileage.....

Garage.....

Next service due at.....

Signature.....

Garage stamp:

# Warranty Repair Procedure

The following steps must be taken in the event of a possible Warranty claim:

1. The end-user must contact the agent who supplied the remanufactured unit and provide the following information:
  - The engine reference number (R.....)
  - The make and model of the vehicle
  - The date the remanufactured unit was purchased
  - The mileage of the vehicle at the time the remanufactured unit was fitted
  - The current mileage of the vehicle
  - Details of the complaint
2. If the end-user is unable to contact the agent who supplied the unit, he/she may contact Ivor Searle Limited directly, detailing the information required above.
3. Ivor Searle Limited may require that the warranty registration card is faxed and/or posted to them.
4. The vehicle must then be delivered, **at the owner's expense**, to a mutually agreed repairer. No repairs may be undertaken until the costs and the method of repair have been agreed with Ivor Searle Limited.
5. Ivor Searle Limited will then issue a Warranty repair number that will authorise the necessary repairs, or replacement, at the agreed cost. **No invoices will be accepted for payment without a Warranty repair number.**
6. Ivor Searle Limited reserves the right to provide any necessary repair parts. All faulty or damaged parts removed under the terms of this Warranty shall become the property of Ivor Searle Limited and must be returned.
7. Failure to comply with any of the above may invalidate the warranty.



# Engine Warranty Registration



The engine fitter must ensure that he fills in his part of the warranty card and passes the warranty document to the customer immediately the installation is complete.

Fitters Signature:.....

Date:.....

Engine Reference Number R.....

Fitting Agent's Stamp:

To be completed by Engine Fitter and given to vehicle owner:

I confirm that I have fitted this engine in accordance with the accompanying fitting instructions. Having inspected the vehicle, I can confirm that there are no faults with any of the ancillary components that would affect the life and performance of the engine. I understand that the Warranty is not valid if the engine is damaged through malfunction of ancillaries or faulty fitting.

