



AUTOMOTIVE PRODUCTS OF EXCELLENCE
SINCE 1946

Ivor Searle Diesel Particulate Filter (DPF) Cleaning Request

DPF Collection & Return Address

| | | |
|---|----------------|--|
| | Contact Name | |
| | Tel Number | |
| | Contact E-Mail | |
| | Order Number | |
| Ivor Searle Customers Name (If Different To Above) | | |

Vehicle Details

| | | | | | |
|------------|--|------|--|-------|--|
| Reg Number | | Make | | Model | |
|------------|--|------|--|-------|--|

**** A full emissions diagnostic check should be carried out on all emissions related parts before cleaning or renewal of any DPF. In most cases, the DPF is not the root cause of the problem ****

Important Information

Ivor Searle Ltd endeavors to provide all our customers with an exceptional service and will make every effort to clean your DPF filter. Utilising Patented "Flash Cleaning™ Technology Ivor Searle Ltd can clean your original DPF back to 98% of the original new condition with certified results both pre and post clean. Our cleaning process allows us to clean almost any car or LCV DPF whilst removing both **SOOT and ASH including PM10 particles, cerium oxide deposits and oil residues from the DPF. DPF Filters that may not be cleaned successfully : Filters saturated in oil, filters with unrepairable damage to the casing or pipes, filters that internal core has melted or cracked.**

PACKAGING

It is the responsibility of the customer to ensure that all DPFs are adequately and securely wrapped and packaged to avoid any damage which may in occur in transit. All sensors fitted to or plugged into the DPF where possible should be removed or if this proves difficult to ensure they are suitably protected. Any outbound damage to customers DPF's which may occur in transit will not be covered by the warranty

Terms & Conditions

Ivor Searle Limited will use all reasonable resources to clean the DPFs provided by our customers. However, Ivor Searle Limited cannot guarantee that any individual DPF will be cleaned successfully. In addition, Ivor Searle Limited cannot guarantee that the performance of the DPF (or associated vehicle) will pass any particular emissions tests after cleaning or the amount of time that the filter will remain clean or the lifetime of the filter. To guarantee peace of mind, all Ivor Searle cleaned DPFs are provided with a detailed inspection report and are covered by a no quibble 12-month unlimited mileage warranty applicable to the vehicle to which it was fitted. This will include carriage any costs in collecting and returning of the DPF but not the removal and refitting of the DPF. **Ivor Searle standard terms and conditions of supply will apply, a copy of which is available free of charge upon request.**

Ivor Searle Limited will be responsible for any damage to the DPF arising as a result of negligence or careless treatment by Ivor Searle Limited employees. However, Ivor Searle Limited will not be responsible for any damage to the DPF that arises during the cleaning process itself.

Please package the DPF and fax or e-mail back to Ivor Searle Ltd who will then arrange collection of the DPF (0800 9174703) / fleetsolutions@ivorsearle.co.uk

| | |
|--------------------|--|
| Customer Signature | |
| Date | |